



RETURN FORM

HOW TO RETURN?

1

Prepare a package by placing this completed form on the inside as well as the respective item(s).

2

Send the package by registered mail to the address:

Mau Feitio, Lda.
Rua das Piscinas, Armazém nº2
3025-285 Coimbra, Portugal

3

After receiving the order, we will proceed with the refund within a period that may take up to 10 working days.

For the purpose of exchanging for another item or size, please place a new order and return the current one.

If you prefer, you can make the exchange or return at the store Mau Feitio Forum Coimbra.

The refund will not be made in the store, but later, via bank transfer or PayPal or Credit Card refund, depending on the payment method initially used.

CONDITIONS

- The period for exchanges or returns is 30 days after the day of the item (s) delivery.
- Returns of articles that show signs of use, that have a damaged box or that do not include all accessories, documentation and original labels will not be accepted.
- Returns of personal items (eg underwear) will not be accepted.
- **Returns of shoes whose box has transport guides or tape glued directly on it will not be accepted.**
- In case of return, the amount paid for shipping costs will not be refunded.
- The shipping costs inherent to the return are at the customer's expense. Returns with postage paid to the recipient will not be accepted.
- Save proof of shipment. We are not responsible for items that are lost when transporting the customer to our warehouse.

CUSTOMER SUPPORT



+351 968 779 455



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orders@maufeitio.pt



Monday to Friday
9am to 6pm

PERSONAL INFORMATION

Name _____

Phone number _____

Email _____

ITEMS TO RETURN

Order reference _____

Item	Size	Reason*

*In this field write the number corresponding to the reason for the return

1 - Size doesn't fit

2 - Different from expected

3 - Wrong item

4 - Other reason

DATE _____

SIGNATURE _____